



MonterEAU complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. MonterEAU does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

MonterEAU:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact MonterEAU, 6800 South Granite Avenue, Tulsa OK 74136 by phone at 918-495-1500 or by email at monterEAU@info.net.

If you believe that MonterEAU has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with MonterEAU, 6800 South Granite Avenue, Tulsa OK 74136 by phone at 918-495-1500 or by email at monterEAU@info.net. You can file a grievance in person or by mail or email. If you need help filing a grievance, our Health Care Administrator is available to help you. You can also electronically file a civil rights complaint with the U.S.

Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-918-495-1500.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-918-495-1500.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-918-495-1500.

注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-918-495-1500。

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-918-495-1500.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-918-495-1500 번으로 전화해 주십시오.

Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1-918-495-1500.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-918-495-1500.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-918-495-1500.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-918-495-1500.

ध्यान द: यद आप हद्दी बोलते ह तो आपके लिए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-918-495-1500.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-918-495-1500.

Nti: Ọ bụrụ na asụ lbo, asụsụ aka ọasụ n'efu, defu, aka. Call 1-918-495-1500.

AKIYESI: Bi o ba nsọ èdè Yorùbú ọfé ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 1-918-495-1500.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-918-495-1500.